

Meet the ramsac team: Technical Consultant

What is a ramsac Technical Consultant?

Our team of Technical Consultants work as our clients outsourced "IT Manager", they are aligned to your organisation and work with you on a schedule that helps you to manage your IT environment.

How will a Technical Consultant look after you?

IT decisions come in all shapes and sizes, and it can be difficult to know what you need to do to keep your environment up to date to best support your organisation. This is where ramsac's Technical consultants come in, they look after your IT environment by:

- Providing advice on all things technical, or sound-boarding technical discussions/ideas with your internal IT Manager and mentoring IT Juniors
- Proactively reviewing systems to resolve issues before they arise and assessing the current system to identify areas for improvement
- Completing system changes/development
- Offering quick on-site assistance for urgent matters and assisting with escalated support issues
- Being your dedicated, named IT Manager and managing ongoing tasks across multiple visits
- Assist with making decisions around third party products and services
- Conducting out of hours maintenance
- Planning and delivering bespoke projects and solutions aligned with what you want to achieve
- Directly liaising with other named contacts at ramsac looking after you
- Offering holiday cover for internal IT Managers

Our Technical Consultants work well being the sole IT Manager for clients who don't have any internal IT presence or they can work alongside your in-house IT team. Being aligned specifically to your business, they'll get to understand how you work and what you want to achieve with technology to help you succeed.

Find out more

If this aligns with your needs for an outsourced IT partner, please don't hesitate to get in touch with us today.

Tel: **01483 412 040** email **info@ramsac.com**

