

Meet the ramsac team: Solutions Architect

What is a ramsac Solutions Architect?

Working with one of our Solutions Architect to manage your IT strategy, they will help you keep on top of your IT projects and support your business growth.

How will a Solutions Architect look after you?

Our team of Solutions Architects provide strategic planning and decision-making support for our clients – they collaborate with your Relationship Manager and Technical Consultant, and assist organisations in designing efficient, secure, future-proof, and user-friendly IT solutions in the following ways:

- Chairing regular scheduled strategic meetings with key contacts
- Driving business decisions through the use of technology
- Developing and maintaining a “roadmap” to keep track of actions for achieving long term goals
- Understanding your organisation, its users and overarching goals
- Helping to vet third party solutions in line with your strategy
- Being a consistent contact to help bridge the gap between business and technology
- Scoping customised IT solutions and projects aligned with your specific needs and business goals
- Contribute to long-term planning, ensuring technology investments align with organisational objectives
- Directly liaising with other named contacts at ramsac looking after you

Our Solutions Architects provide jargon free advice to non-technical clients, but also work directly with in-house IT teams to keep on top of your ongoing development items. Being aligned specifically to your business, they'll get to know how they can help you make decisions and how these impact your organisation.

Find out more

If this aligns with your needs for an outsourced IT partner, please don't hesitate to get in touch with us today.

Tel: **01483 412 040** email **info@ramsac.com**

