

# Meet the ramsac team: Relationship Manager

## What is a ramsac Relationship Manager?

When you sign up for a contract with ramsac, you are assigned a dedicated Relationship Manager who provides day to day account management and advice to ensure you receive exceptional service from us.

## How will a Relationship Manager look after you?

Our team build trusted, long-term relationships with you, by understanding your unique needs – here's what you can expect from your Relationship Manager:

- Your day-to-day liaison with any queries you might have
- An escalation point and conduit who can speak directly with other parts of the company on your behalf
- Regular meetings to assist you in any way we can
- A dedicated person looking after you
- Someone who cares about the success of your business
- Quick responses when they are needed the most
- Assisting with IT budgets & estimated costs.

**We want you to get the most out of your outsourced IT partner and we understand that every client is different, which is why we align someone to look after you and understand exactly what you need.**



## Find out more

If this aligns with your needs for an outsourced IT partner, please don't hesitate to get in touch with us today.

Tel: **01483 412 040** email **[info@ramsac.com](mailto:info@ramsac.com)**